



If the world is your workplace, you need . . .

LifeCare[®] **Global Services**

Cultural differences vary across the globe, and workplace stressors are universal.

Family responsibilities, legal & financial concerns, and other personal challenges are impacting your global workforce. And left unchecked, these issues will manifest into costly productivity drains in your organization's key international locations.

Now, **LifeCare's global workplace** support services can help your international employees more effectively manage their personal challenges, and help you:

- decrease unwanted absenteeism and turnover;
- enhance recruitment, retention and morale; and
- improve workplace productivity.

In partnership with **PPC Worldwide**, the largest global provider of workplace services, LifeCare now offers our validated, best practice domestic work/life model for worldwide delivery.

More than 55 years of combined leadership

LifeCare and PPC are trusted industry experts, each with a single focus of providing best-in-class workplace solutions to companies around the world.

- Founded in 1984, **LifeCare** leads the domestic work/life industry in the creation of high-quality, results-oriented programs that help clients reduce their most pervasive absenteeism and productivity drains, including child and elder care, caregiving support, health and wellness issues, and more.
- Founded in 1975, **PPC** is the industry's global leader of workplace-based personal care benefits and delivers world-class support programs to over two million employees in more than 140 countries.

Together, LifeCare and PPC offer a best practice model with a worldwide footprint and extensive multicultural experience.



Locally-delivered, globally consistent solutions

With PPC's brick & mortar/staff presence in regions around the globe, and LifeCare's branded approach to caregiving and personal services, this partnership offers a distinctive and integrated solution for extending a range of on-the-ground services that are geared to the unique cultures of each employee population:

24/7 access to consistently professional and relevant resources

- Eight strategically positioned "in-region" call centers
- Local, culturally appropriate referrals
- Expert crisis intervention team and trauma network if needed

Legal, financial, and family support

- Legal information from lawyers, barristers, and legal experts
- Consultations with chartered accountants and financial specialists regarding: mortgages, loans & overdraft, financial planning, pensions, taxes, retirement, debt management and budgeting

Multilanguage interactive web site

- Complements phone and in-person services
- Available in eight languages (English, Spanish, German, Portuguese, French, Italian, Mandarin, Japanese)

Global account management for program implementation and reporting

- Experienced account management coordinated with expert global support
- Continuous and focused industry leadership
- A single point of contact and consolidated reporting to maximize convenience and minimize administrative confusion.

Client-specific multi-language promotion and training

- Eye-catching promotional materials (e-brochures, wallet cards, posters) customized for your organization
- Multi-language materials to match service populations

Our global support services will impact health and productivity, organizational culture, and employee loyalty, similar to what LifeCare customers have experienced in the U.S.

Our greatest customer strength is global service consistency achieved through 6,500 local providers and eight regional staff offices in Australia, China, India, Canada, the UK, Europe, Latin America, and South Africa.

Contact LifeCare today at 866-675-3750 to learn how we can best serve your global workforce.